



FEDERAL RESERVE BANK
OF DALLAS

HELEN E. HOLCOMB
FIRST VICE PRESIDENT AND
CHIEF OPERATING OFFICER

DALLAS, TEXAS
75265-5906

April 16, 2002

Notice 02-18

TO: The Chief Operating Officer of each
financial institution and others concerned
in the Eleventh Federal Reserve District

SUBJECT

**New Gateways for Federal Reserve
Account Management and Service Charge Information**

DETAILS

The Federal Reserve System is pleased to announce new information gateways that provide Federal Reserve account management and service charge information to your institution via the Internet as part of the FedLine[®] for the Web access channel. We believe your institution will benefit from these applications and would like to offer you the opportunity to take advantage of the enhanced products.

Account Management Information is designed to significantly enhance accounting information services currently available through your DOS-based FedLine terminal. In the DOS-based application, you must request multiple report options to receive complete accounting information. The Account Management Information application integrates all accounting information to provide you comprehensive real-time access to intra-day account balance information. Enhanced features include the capability to “point and click” to drill down from summary totals to selected individual transactions, as well as the ability to search for a specific accounting entry or group of accounting entries. Customers can also view up to five days of statement of account activity online, up to two days of notifications and advices, and can download and/or print statement information.

Service Charge Information provides enhanced online access to billing information currently available on your monthly Statement of Service Charges. The Service Charge Information application integrates and presents billing summary and detail statement information as a complete package. Customers are then able to select the level of desired detail, as well as download and/or print the summary and detail statement information.

ATTACHMENT

The attached product sheets provide more information on these new applications and list hardware and software requirements. As with other FedLine for the Web applications, Account Management Information and Service Charge Information are located on secure URLs.

MORE INFORMATION

If you would like to take advantage of these enhanced applications, please contact Katrice Smith at (214) 922-5662 (Dallas and El Paso customers); Reserves and Risk Management staff at (713) 652-9107 (Houston customers), or Lisa Pledger at (210) 978-1426 (San Antonio customers).

Paper copies of this notice or previous Federal Reserve Bank notices can be printed from our web site at <http://www.dallasfed.org/banking/notices/index.html>.

Sincerely,

A handwritten signature in cursive script that reads "Helen E. Holcomb".