

May 1, 2018

# Texas Service Sector Activity Continues to Expand but at Slower Pace

#### What's New This Month

This month, business executives were asked supplemental questions on a range of topics, covering tax reform, tariffs and linkages to the energy industry.

This month's data release also includes annual seasonal factor revisions. In April of each year, the Federal Reserve Bank of Dallas revises the historical data for the Texas Service Sector Outlook Survey and Texas Retail Outlook Survey after calculating new seasonal adjustment factors. Annual seasonal revisions result in slight changes in the seasonally adjusted series. Read more information on seasonal adjustment.

Texas service sector activity continued to increase in April, albeit at a slower pace than last month, according to business executives responding to the Texas Service Sector Outlook Survey. The revenue index, a key measure of state service sector conditions, slipped from 20.0 in March to 14.7 in April.

Labor market indicators reflected continued employment growth and longer workweeks this month. The employment index remained largely unchanged at 15.9, a reading well above average. The hours worked index also was largely steady at 8.0.

Perceptions of broader economic conditions continued to reflect optimism in April. The general business activity index edged up from 13.4 to 14.5. The company outlook index fell five points, but remained positive at 12.7, with nearly 21 percent of respondents noting their outlook improved from last month and 8 percent noting it worsened.

Price and wage pressures continued to rise in April. The selling prices index increased from 17 to 19.2, reaching its highest level in over 10 years. The wages and benefits index rose nearly three points to 23.5, with 26.6 percent of firms reporting increases in compensation costs—the highest on record.

Respondents' expectations regarding future business conditions reflected slightly less optimism in April. The index of future general business activity fell two points to 24.7, while the index of future company outlook slipped seven points to 25, but both remained significantly above their average readings. Indexes of future service sector activity, such as future revenue and employment, continued to reflect optimism this month.



# **Retail Sales Fall**

Retail sales declined slightly in April, according to business executives responding to the Texas Retail Outlook Survey. The sales index came in at -3.1 in April, down significantly from its March reading of 14.9. Inventories grew at a slower pace.

Labor market measures indicated slower retail employment growth and steady length of workweeks this month. The employment index fell from 17.2 to 9.6. The hours worked index retreated to near zero.

Retailers' perceptions of broader economic conditions were somewhat mixed in April. The general business activity index turned negative for the first time in nearly a year, coming in at -1.6. The company outlook index remained positive but fell from 6 to 1.5.

Retail price pressures remained elevated but eased somewhat, and wage pressures also moderated this month. The selling prices index fell from 30.4 to 25. The wages and benefits index fell 13 points to 10.3, although the majority of firms continued to note no change in compensation costs.

Retailers' perceptions of future broader economic conditions reflected continued optimism in April. The index of future general business activity remained largely unchanged at 13.8, while the index of future company outlook fell from 18.9 to 7.6. Indexes of future retail sector activity continued to reflect optimism this month.

The Texas Retail Outlook Survey (TROS) is a component of the TSSOS that uses information only from respondents in the retail and wholesale sectors.

Next release: May 30, 2018

Data were collected April 17–25, and 274 Texas business executives responded to the survey. The Dallas Fed conducts the Texas Service Sector Outlook Survey monthly to obtain a timely assessment of the state's service sector activity. Firms are asked whether revenue, employment, prices, general business activity and other indicators increased, decreased or remained unchanged over the previous month.

Survey responses are used to calculate an index for each indicator. Each index is calculated by subtracting the percentage of respondents reporting a decrease from the percentage reporting an increase. When the share of firms reporting an increase exceeds the share reporting a decrease, the index will be greater than zero, suggesting the indicator has increased over the prior month. If the share of firms reporting a decrease exceeds the share reporting an increase, the index will be below zero, suggesting the indicator has decreased over the prior month. An index will be zero when the number of firms reporting an increase is equal to the number of firms reporting a decrease. Data have been seasonally adjusted as necessary.

# **Texas Service Sector Outlook Survey**

Business Indicators Relating to Facilities and Products in Texas Current (versus previous month)

|                      |           |           |        |                      | Trend**  | % Reporting | g % Reporting | % Reporting |
|----------------------|-----------|-----------|--------|----------------------|----------|-------------|---------------|-------------|
| Indicator            | Apr Index | Mar Index | Change | Indicator Direction* | (Months) | Increase    | No Change     | Decrease    |
| Revenue              | 14.7      | 20.0      | -5.3   | Increasing           | 100      | 31.4        | 51.9          | 16.7        |
| Employment           | 15.9      | 15.3      | +0.6   | Increasing           | 98       | 22.3        | 71.2          | 6.4         |
| Part-Time Employment | 3.7       | 5.1       | -1.4   | Increasing           | 3        | 7.1         | 89.5          | 3.4         |
| Hours Worked         | 8.0       | 8.3       | -0.3   | Increasing           | 18       | 12.0        | 84.0          | 4.0         |
| Wages and Benefits   | 23.5      | 20.9      | +2.6   | Increasing           | 107      | 26.6        | 70.3          | 3.1         |
| Input Prices         | 27.9      | 29.2      | -1.3   | Increasing           | 108      | 30.1        | 67.7          | 2.2         |
| Selling Prices       | 19.2      | 17.0      | +2.2   | Increasing           | 26       | 21.5        | 76.2          | 2.3         |
| Capital Expenditures | 17.7      | 19.0      | -1.3   | Increasing           | 104      | 21.4        | 74.8          | 3.7         |

# General Business Conditions Current (versus previous month)

|                           |           |           |              |                      | Trend**  | % Reporting | % Reporting | % Reporting |
|---------------------------|-----------|-----------|--------------|----------------------|----------|-------------|-------------|-------------|
| Indicator                 | Apr Index | Mar Index | Change       | Indicator Direction* | (Months) | Improved    | No Change   | Worsened    |
| Company Outlook           | 12.7      | 17.7      | <b>-</b> 5.0 | Improving            | 22       | 20.7        | 71.3        | 8.0         |
| General Business Activity | 14.5      | 13.4      | +1.1         | Improving            | 20       | 23.7        | 67.1        | 9.2         |

|                      |             |           |        |                      | Trend**  | % Reporting | g % Reporting | % Reporting |
|----------------------|-------------|-----------|--------|----------------------|----------|-------------|---------------|-------------|
| Indicator            | Apr Index M | 1ar Index | Change | Indicator Direction* | (Months) | Increase    | No Change     | Decrease    |
| Outlook Uncertainty† | 11.3        | 5.9       | +5.4   | Increasing           | 3        | 22.2        | 67.0          | 10.9        |

# Business Indicators Relating to Facilities and Products in Texas Future (six months ahead)

|                      |           |           |              |                      | Trend^^  | % Reporting | g % Reporting | % Reporting |
|----------------------|-----------|-----------|--------------|----------------------|----------|-------------|---------------|-------------|
| Indicator            | Apr Index | Mar Index | Change       | Indicator Direction* | (Months) | Increase    | No Change     | Decrease    |
| Revenue              | 48.6      | 51.9      | -3.3         | Increasing           | 110      | 56.1        | 36.4          | 7.5         |
| Employment           | 29.1      | 32.8      | -3.7         | Increasing           | 109      | 35.8        | 57.5          | 6.7         |
| Part-Time Employment | 14.8      | 12.7      | +2.1         | Increasing           | 70       | 18.5        | 77.9          | 3.7         |
| Hours Worked         | 13.3      | 13.6      | -0.3         | Increasing           | 20       | 15.9        | 81.5          | 2.6         |
| Wages and Benefits   | 49.4      | 50.0      | -0.6         | Increasing           | 136      | 51.4        | 46.6          | 2.0         |
| Input Prices         | 45.9      | 47.0      | -1.1         | Increasing           | 136      | 48.6        | 48.6          | 2.7         |
| Selling Prices       | 34.5      | 39.6      | <b>-</b> 5.1 | Increasing           | 108      | 40.1        | 54.3          | 5.6         |
| Capital Expenditures | 26.8      | 32.9      | -6.1         | Increasing           | 109      | 31.8        | 63.3          | 5.0         |
|                      |           |           |              |                      |          |             |               |             |

# General Business Conditions Future (six months ahead)

|                           |           |           |                  |                      | Trend**  | % Reporting | % Reporting | % Reporting |
|---------------------------|-----------|-----------|------------------|----------------------|----------|-------------|-------------|-------------|
| Indicator                 | Apr Index | Mar Index | Change           | Indicator Direction* | (Months) | Improved    | No Change   | Worsened    |
| Company Outlook           | 25.0      | 32.1      | <del>-</del> 7.1 | Improving            | 26       | 34.7        | 55.7        | 9.7         |
| General Business Activity | 24.7      | 26.9      | -2.2             | Improving            | 26       | 33.1        | 58.4        | 8.4         |

# **Texas Retail Outlook Survey**

Business Indicators Relating to Facilities and Products in Texas Retail (versus previous month)

|                             |           |           |                  |                      | Trend**  | % Reporting | % Reporting |          |
|-----------------------------|-----------|-----------|------------------|----------------------|----------|-------------|-------------|----------|
| Indicator                   | Apr Index | Mar Index | Change           | Indicator Direction* | (Months) | Increase    | No Change   | Decrease |
| Retail Activity in Texas    |           |           |                  |                      |          |             |             |          |
| Sales                       | -3.1      | 14.9      | -18.0            | Decreasing           | 1        | 24.1        | 48.6        | 27.2     |
| Employment                  | 9.6       | 17.2      | <del>-</del> 7.6 | Increasing           | 8        | 11.0        | 87.6        | 1.4      |
| Part-Time Employment        | 0.0       | 4.0       | -4.0             | No Change            | 1        | 2.0         | 96.1        | 2.0      |
| Hours Worked                | 0.7       | 10.3      | -9.6             | Increasing           | 10       | 7.3         | 86.1        | 6.6      |
| Wages and Benefits          | 10.3      | 23.6      | -13.3            | Increasing           | 86       | 20.7        | 68.9        | 10.4     |
| Input Prices                | 32.3      | 34.2      | -1.9             | Increasing           | 27       | 34.9        | 62.5        | 2.6      |
| Selling Prices              | 25.0      | 30.4      | <del>-</del> 5.4 | Increasing           | 13       | 33.1        | 58.8        | 8.1      |
| Capital Expenditures        | 16.0      | 17.6      | -1.6             | Increasing           | 21       | 20.0        | 76.0        | 4.0      |
| Inventories                 | 11.5      | 11.7      | -0.2             | Increasing           | 19       | 26.9        | 57.7        | 15.4     |
| Companywide Retail Activity | /         |           |                  |                      |          |             |             |          |
| Companywide Sales           | -3.7      | 14.7      | -18.4            | Decreasing           | 1        | 23.5        | 49.4        | 27.2     |
| Companywide Internet Sales  | -0.7      | 18.2      | -18.9            | Decreasing           | 1        | 17.6        | 64.2        | 18.3     |
|                             |           |           |                  |                      |          |             |             |          |

General Business Conditions, Retail Current (versus previous month)

|                           |              |           |        |                      | Trend**  | % Reporting | % Reporting | % Reporting |
|---------------------------|--------------|-----------|--------|----------------------|----------|-------------|-------------|-------------|
| Indicator                 | Apr Index    | Mar Index | Change | Indicator Direction* | (Months) | Improved    | No Change   | Worsened    |
| Company Outlook           | 1.5          | 6.0       | -4.5   | Improving            | 13       | 13.5        | 74.5        | 12.0        |
| General Business Activity | <b>−</b> 1.6 | 1.5       | -3.1   | Worsening            | 1        | 13.0        | 72.4        | 14.6        |

# Outlook Uncertainty

Current (versus previous month)

|                      |              |           |        |                      | Trend**  | % Reporting | g % Reporting | % Reporting |
|----------------------|--------------|-----------|--------|----------------------|----------|-------------|---------------|-------------|
| Indicator            | Apr Index Ma | ar Index( | Change | Indicator Direction* | (Months) | Increase    | No Change     | Decrease    |
| Outlook Uncertainty† | 6.0          | 8.3       | -2.3   | Increasing           | 3        | 16.0        | 74.0          | 10.0        |

# Business Indicators Relating to Facilities and Products in Texas, Retail Future (six months ahead)

|                             |           |           |        |                      | Trend**  | % Reporting % Reporting % Reporting |           |          |
|-----------------------------|-----------|-----------|--------|----------------------|----------|-------------------------------------|-----------|----------|
| Indicator                   | Apr Index | Mar Index | Change | Indicator Direction* | (Months) | Increase                            | No Change | Decrease |
| Retail Activity in Texas    |           |           |        |                      |          |                                     |           |          |
| Sales                       | 38.1      | 37.5      | +0.6   | Increasing           | 110      | 47.1                                | 43.8      | 9.0      |
| Employment                  | 20.4      | 20.0      | +0.4   | Increasing           | 11       | 24.6                                | 71.2      | 4.2      |
| Part-Time Employment        | 4.8       | 1.0       | +3.8   | Increasing           | 2        | 8.6                                 | 87.6      | 3.8      |
| Hours Worked                | 10.9      | 5.6       | +5.3   | Increasing           | 9        | 15.8                                | 79.3      | 4.9      |
| Wages and Benefits          | 42.4      | 46.9      | -4.5   | Increasing           | 112      | 44.6                                | 53.3      | 2.2      |
| Input Prices                | 39.2      | 37.5      | +1.7   | Increasing           | 108      | 43.1                                | 52.9      | 3.9      |
| Selling Prices              | 31.4      | 43.7      | -12.3  | Increasing           | 108      | 41.2                                | 49.0      | 9.8      |
| Capital Expenditures        | 21.6      | 31.3      | −9.7   | Increasing           | 19       | 27.5                                | 66.7      | 5.9      |
| Inventories                 | 10.5      | 19.1      | -8.6   | Increasing           | 18       | 23.5                                | 63.5      | 13.0     |
| Companywide Retail Activity | /         |           |        |                      |          |                                     |           |          |
| Companywide Sales           | 26.9      | 38.2      | -11.3  | Increasing           | 109      | 37.9                                | 51.1      | 11.0     |
| Companywide Internet Sales  | 18.9      | 25.7      | -6.8   | Increasing           | 21       | 24.3                                | 70.3      | 5.4      |
|                             |           |           |        |                      |          |                                     |           |          |

# General Business Conditions, Retail Future (six months ahead)

|                           |           |           |        |                      | Trend**  | % Reporting | % Reporting | % Reporting |
|---------------------------|-----------|-----------|--------|----------------------|----------|-------------|-------------|-------------|
| Indicator                 | Apr Index | Mar Index | Change | Indicator Direction* | (Months) | Improved    | No Change   | Worsened    |
| Company Outlook           | 7.6       | 18.9      | -11.3  | Improving            | 17       | 22.0        | 63.6        | 14.4        |
| General Business Activity | 13.8      | 14.0      | -0.2   | Improving            | 20       | 25.3        | 63.2        | 11.5        |

<sup>\*</sup>Indicator direction refers to this month's index. If index is positive (negative), indicator is increasing (decreasing) or improving (worsening). If zero, indicator is unchanged.

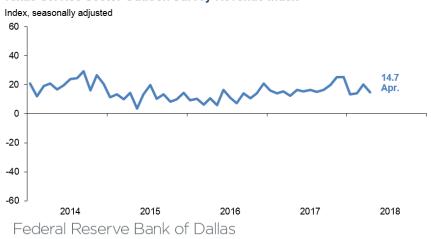
Data have been seasonally adjusted as necessary, with the exception of the outlook uncertainty index which does not yet have a sufficiently long time series to test for seasonality.

<sup>\*\*</sup>Number of months moving in current direction.

<sup>†</sup>Added to survey in January 2018.

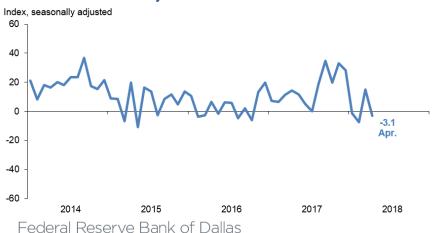
# **Texas Service Sector Outlook Survey**

#### **Texas Service Sector Outlook Survey Revenue Index**



# **Texas Retail Outlook Survey**

#### **Texas Retail Outlook Survey Sales Index**



# **Texas Service Sector Outlook Survey**

May 1, 2018

# **Comments from Survey Respondents**

### Data Processing, Hosting and Related Services

Sales cycles are long. There is some uncertainty in the market and many hurdles to get clients to commit. The cost of health care has been quite a burden this year for our company. Even the "competitive" plans are extremely expensive for the company and families.

#### Credit Intermediation and Related Activities

 We have seen an increase in loan activity and an increase in deposits. Business activity has increased locally, particularly in construction and wind-generation projects. The possibility of drought conditions expanding is a major concern for the agriculture industry in Texas.

### Securities, Commodity Contracts, and Other Financial Investments and Related Activities

- Our company is caught in the cost/price squeeze. On one hand, costs are increasing, and on the other hand, price increases cannot be sustained. Cost increases seem to be virtually uncontrollable, i.e., property taxes, insurance, regulatory costs, etc.
- Lack of moisture is hurting agriculture and business confidence. The labor market is tightening.

#### **Rental and Leasing Services**

Regulation is slowing our business. It took us 18 months to get a shovel in the ground on building a new \$15 million facility in San Antonio due to bureaucratic processes.

#### Professional. Scientific and Technical Services

- Our clients are showing increased confidence in the economy and are willing to start capital projects and improvement projects that were on hold last year. The change in attitude may be attributable in part to having cash to spend this year as a result of the tax reform bill; we have not found another factor that accounts for the change in spending.
- We are firing on all eight cylinders as many large clients are kicking in.
- It's hard to determine where this real estate market is heading. Our orders have rebounded from a decline in the last quarter of 2017 to what we consider strong. The DFW area is growing into a very large city with over 400 people per day still moving here. There is a lot of optimism regarding the housing market, but uncertainty generated by the current administration could damper future investment projects.
- Construction activity remains strong, but orders for engineering services for future work are slowing. We should see a slowing in construction activity over the next four to six months.
- The confidence in the economy continues to weaken as a result of high uncertainty.

#### Management of Companies and Enterprises

- The rising interest rates are cooling things off on the residential side.
- South Texas seems to be regaining consumer confidence levels as we continue healing our wounds left from Hurricane Harvey. Business tax cuts resulting in higher wages among some workers seem to have created improved attitudes toward spending.

#### Administrative and Support Services

- We have been awarded two new contracts and added two part-time workers.
- Our ability to market and sell our services is improving, resulting in higher business activity.
- We are optimistic about the real estate sector, particularly in multifamily, but there is uncertainty in the restaurant business due to high competition and price pressures.
- Business has increased since March, and we see this positive trend continuing throughout 2018. However, the cost of doing business continues to grow.
- We need workers!

#### **Ambulatory Health Care Services**

• We are still recovering from infrastructure losses due to Hurricane Harvey.

Business activity has been steady, but drought conditions in the Panhandle are beginning to impact the local economy. This will likely cause
a fall in elective surgeries, such as cataracts, and cause patients to delay other care.

#### **Hospitals**

• Increased regulation is putting independent rural health systems at risk.

### **Nursing and Residential Care Facilities**

- A lack of clarity in federal policy regarding Medicare reimbursement/regulation makes the health care market uncertain and unstable for health care providers. We think there is a negative outlook for many hospitals for the next six to 12 months.
- Health care costs and the lack of qualified employees, combined with a lack of applicants, have driven costs up to never-before-seen highs.
   In addition, more clients require state or federal financial assistance to participate in our programs.

# **Amusement, Gambling and Recreation Industries**

Uncertainty and regulation are affecting our business. Activity is strong, but we continue to deal with mandatory sick leave policies (with
more city mandates to come), horrible property taxes, limited parking, transportation bottlenecks and health insurance costs. In addition,
construction activity in Austin is very vibrant, causing us to have to compete for labor and an increase in prices for renovation projects.

#### Accommodation

• Our ability to get better pricing has been very good.

# Food Services and Drinking Places

- We are still recovering from Hurricane Harvey but have started our reopening. We are aiming to be fully operational by June 1.
- It has been a story of sharp ups and downs since Easter. Our wages are moving up to around a 2 percent annual rate. We have held the cost of goods sold to about the same because we have increased prices. We see uncertainty going up in the coming months.

#### Personal and Laundry Services

■ The greatest challenge is to hire qualified employees in a very competitive marketplace. Due to low supply of skilled, licensed employees in the market, hourly wages and commissions are now at record highs. We had to increase hourly wages by almost 20 percent for new employees in addition to offering signing bonuses between \$500 and \$1,000 to be paid after 90 days of employment. In more than 10 years of business, we have never had to offer signing bonuses this high. My greatest concern for 2018 is labor costs.

#### **Support Activities for Transportation**

• The uncertainty of the NAFTA agreement negatively impacted our capital investments. We won't start the construction of a new facility in Weslaco until we know the outcome of the negotiations.

#### Merchant Wholesalers, Nondurable Goods

- The steel tariffs have caused dramatic, unprecedented increases in steel prices. They have also distorted supply chains and purchasing patterns. Daily demand in March and early April have not been indicative of actual consumption but rather fear and hedge-based purchasing. The slow pace at which the administration is rolling out exemptions, coupled with the announcement pattern and "temporary" exemptions, has thrown planning and normal business activity out the window.
- Market and pricing in China are changing dramatically daily. On some items, the market has disappeared, for others pricing has dropped
  over 30 percent. No telling how things will change day to day. Indian cash tightness is also limiting size of sales.
- A strong March has turned into a mediocre April. There were lots of price increases from suppliers, and we are having issues passing the increases along. We are getting pushback from end users. Increases seem to be putting customers off.

#### **Motor Vehicle and Parts Dealers**

• Gross margins shrink as expenses increase. Profits for the first quarter of this year are down 14 percent from the prior year. Sales are flat but still strong.

#### Building Material and Garden Equipment and Supplies Dealers

Federal Reserve rate adjustments are increasing our interest costs on lines of credit, which reduces our profitability. We would like to see rates hold steady at the present time with no increase for the rest of the year. Rate increases have a negative effect on the bottom line of small business. Adverse weekend weather conditions have negatively impacted consumer demand in the retail space.
 Clothing and Clothing Accessories Stores
 April sales across the country have been disappointing. Specifically, ongoing cold weather has impacted the sales of spring-type merchandise. Sales of sandals, swimsuits, shorts and T-shirts have all suffered.
 Questions regarding the Texas Service Sector Outlook Survey can be addressed to Jesus Cañas at jesus.canas@dal.frb.org.



# **Special Questions**

# April 30, 2018

# **Texas Business Outlook Surveys**

Results below include responses from participants of all three surveys: Texas Manufacturing Outlook Survey (TMOS), Texas Service Sector Outlook Survey (TSSOS) and Texas Retail Outlook Survey (TROS).

Data were collected April 17–25, and 371 Texas business executives responded to the surveys.

The first two questions refer to the federal tax reform bill passed in December 2017.

#### 1. What impact do you expect tax reform to have on your firm's tax bill in 2018?

| April '18 |                     |
|-----------|---------------------|
| (percent) |                     |
| 25.1      | gnificant reduction |
| 33.7      | ight reduction      |
| 29.1      | o impact            |
| 3.2       | crease              |
| 8.9       | on't know           |
| _         |                     |

# 2. What actions have your firm taken in response to tax reform that you weren't otherwise planning to do, if any? Please select all that apply.

|                                                                        | April '18 |
|------------------------------------------------------------------------|-----------|
|                                                                        | (percent) |
| None                                                                   | 56.4      |
| Increase capital expenditures                                          | 18.9      |
| Increase employees' wages                                              | 16.4      |
| Increase employees' other compensation (e.g. bonuses, benefits, stock) | 14.8      |
| Pay down debt/increase savings                                         | 13.4      |
| Shift planned capital expenditures forward                             | 9.6       |
| Increase hiring                                                        | 7.7       |
| Other                                                                  | 5.5       |
|                                                                        |           |

# 3. What is the net impact on your firm of the newly announced tariffs and other potential changes to trade policy?

|                     | April '18<br>(percent) |
|---------------------|------------------------|
| No impact           | 37.3                   |
| Positive            | 5.1                    |
| Negative Don't know | 35.1                   |
| Don't know          | 22.4                   |

# 4. Are your firm's revenues directly linked to the energy industry?

|               | April '18 |
|---------------|-----------|
|               | (percent) |
| Yes, strongly | 16.3      |
| Yes, slightly | 32.9      |
| No            | 50.8      |

# **Texas Manufacturing Outlook Survey**

Data were collected April 17–25, and 107 Texas manufacturers responded to the surveys.

The first two questions refer to the federal tax reform bill passed in December 2017.

#### 1. What impact do you expect tax reform to have on your firm's tax bill in 2018?

|                       | April '18              |
|-----------------------|------------------------|
|                       | April '18<br>(percent) |
| Significant reduction | 29.0                   |
| Slight reduction      | 30.8                   |
| No impact             | 27.1                   |
| Increase              | 1.9                    |
| Don't know            | 11.2                   |
|                       |                        |

# 2. What actions have your firm taken in response to tax reform that you weren't otherwise planning to do, if any? Please select all that apply.

|                                                                        | April '18<br>(percent) |
|------------------------------------------------------------------------|------------------------|
| None                                                                   | 53.3                   |
| Increase capital expenditures                                          | 20.6                   |
| Increase employees' wages                                              | 20.6                   |
| Pay down debt/increase savings                                         | 18.7                   |
| Increase employees' other compensation (e.g. bonuses, benefits, stock) | 17.8                   |
| Shift planned capital expenditures forward                             | 12.1                   |
| Increase hiring                                                        | 10.3                   |
| Other                                                                  | 2.8                    |
|                                                                        |                        |

#### 3. What is the net impact on your firm of the newly announced tariffs and other potential changes to trade policy?

|                     | April '18              |
|---------------------|------------------------|
|                     | April '18<br>(percent) |
| No impact           | 17.8                   |
| Positive            | 9.3                    |
| Negative Don't know | 52.3                   |
| Don't know          | 20.6                   |
|                     |                        |

#### 4. Are your firm's revenues directly linked to the energy industry?

| April '18<br>(percent) |
|------------------------|
|                        |
| 32.7                   |
| 43.9                   |
|                        |

# **Special Questions Comments**

These comments have been edited for publication.

# Impact of the Tax Reform Bill

## **Chemical Manufacturing**

We see the new tax laws as a loss due to higher professional fees required to navigate and no real savings. We are a limited liability corporation and have thought about reorganizing but held off since we may divest in a few years.

### Nonmetallic Mineral Product Manufacturing

■ Tax reform did not reduce taxes for our partnership due to high individual rates, plus the Affordable Care Act tax still exceeds 40 percent.

# **Fabricated Metal Product Manufacturing**

- We are a Subchapter S corporation, so there has been no impact other than withholding for employees has decreased.
- We are doing our best to continue down the same path we had been on prior to tax reform.
- We have a Sept. 30 year-end. We will receive no benefit until our fiscal year starting Oct. 1, 2018.

# **Machinery Manufacturing**

- It will be beneficial to families, but unless or until our product value increases, it will have no impact on us.
- Our business prospects have greatly improved.
- With the significant losses we had in 2015–2016, we don't see our tax bill as a major influence on our business decisions.
- It's too early to tell about the effect of tax reform.
- We will be debt free for the first time in six years. Our business will have doubled over that time and tripled the number of employees, with higher wages and benefits.

# Computer and Electronic Product Manufacturing

• We are seeing significantly improved customer confidence.

# Transportation Equipment Manufacturing

• We are a debt-free company. We are directing increased cash as result of tax reform toward capital expenditures for future growth and hiring more skills in data analytics and industrial automation.

# Paper Manufacturing

■ We are Subchapter S corporation that had the domestic production deduction, but that is going away, to be replaced by the up-to-20 percent deduction. The offset reduces taxes by 5 percent. Although nice, it's not enough to move the needle—nothing like the C corporation reduction.

# Impact of Newly Announced Tariffs and Other Changes to Trade Policy

#### **Chemical Manufacturing**

- Our hypothesis is that the tariffs will both harm and help our business, but it is difficult to predict which will have greater impact.
- President Trump is correct to confront China. We have tried to enter China with our goods for years, but high tariffs make us uncompetitive in that market.

# **Primary Metal Manufacturing**

- An aluminum shortage is developing because of Russian sanctions.
- Much higher prices and out-of-stock situations are occurring. H-13 tool steel may disappear due to sanctions and/or go up in price.
- We make steel and steel products. The steel portion of our business appears that it will enjoy large, but temporary, margin increases. The steel products that we make will likely see more imported competition. On balance, we expect improved margins until our end markets adjust their buying to find ways to minimize the higher prices.

# Fabricated Metal Product Manufacturing

- It's too early to tell the effect.
- The price for steel other than carbon has gone up and become short term.
- Steel profitability for the steel supply chain (from manufacturing through distribution and fabrication) will be impacted.
- As a manufacturing company, we see that raw goods such as aluminum, steel, etc., have increased to counter tariffs—not good.
- Even if the import product price has not been increased at this point, domestic manufacturers are increasing prices. We are already seeing these price increases.
- I am with the president on fighting for equal trade, but it has been difficult to manage as we are in the metal manufacturing business. We will see how it turns out when it is all settled.
- We experienced significant losses on fixed-price contracts due to substantial steel price increases that followed the tariff announcements. These losses are more than any tax savings we will realize this year. The overall effect is a negative thus far.
- It's too soon to feel the impact to customers.
- The impact has been immediate increases in steel pricing and welding supplies.
- We are still trying to understand the impact on our business and whether or not it will dampen demand. We manufacture preengineered metal buildings. The last few months have been fantastic, but we are concerned about the long-term impact.
- Customers have issues with increasing prices on current contracts, and because of the tariffs (and reminders of past tariffs), steel suppliers have included increase provisions in their contracts to us. Therefore, we have to pass on increases to our customers (contractors). But then they have to pass them on to the customers of the project, which never goes over well, especially for future relationships.

### **Machinery Manufacturing**

- Steel prices have risen 50 percent. We only buy U.S. steel—the tariffs were designed to protect those firms. All they have done is gouge their customers as long as they can get away with it. I expected a modest increase, but nothing like what we are seeing.
- We are seeing much higher metal costs immediately. Companies selling metals took advantage of the tariff announcement to increase prices on all metals—in most cases by 50 percent or more.
- We use steel in all of our products that will cost us more in the marketplace, and we export a large percentage of our products, including to China. We get hit in both directions by this insane trade policy.
- Metals are a major component in our finished product. With an increase in costs, our company will either have to eat the cost or pass it on to our end user.
- The Chinese have not previously been confronted on their anticompetitive practices. The long-term effect of forcing China to play by the rules will be good for U.S. businesses.
- Rising steel prices combined with imported products from China are devastating.
- Metals market indexes all have increased significantly.

# Computer and Electronic Product Manufacturing

- We have been warned we may see some increase on cabinets we purchase.
- I believe it is a long-term benefit to the country. Short term, it will cause volatility, pain and a lot of workarounds.

 Rising prices for metals will likely increase the cost of electronic components. Certainly, this will impact any product utilizing metal enclosures.

# Transportation Equipment Manufacturing

- The announcement of tariffs already resulted in increased costs on raw materials, even before tariffs took effect, with further increases expected based on communication from suppliers and distributors.
- Our aluminum pricing is skyrocketing. This is one of the primary elements of what we build. We are having to add to prices customers are paying.
- The impact could be negative based on what is known, but it's probably needed to accomplish the greater goal of fair trade and address other issues.

# Food Manufacturing

- We import a lot of materials, both raw and semiprocessed.
- Any policy adverse to real free trade is a bad policy, and higher prices will trickle down to everyone.

# Nonmetallic Mineral Product Manufacturing

• We purchase mostly domestic steel as a raw material. It will raise costs for everyone in our industry, so it should not impact our competitive position. However, it will raise the cost of infrastructure projects and ultimately lower and delay the number of projects that get funded and built.

# **Printing and Related Support Activities**

- Quite a few materials and supplies come from overseas, and we are already hearing excuses on these pending tariffs as the reason for price increases.
- It has disrupted our supply chain.

# Link to Energy Industry

# **Chemical Manufacturing**

- We manufacture high-purity petrochemical solvents.
- The cost to operate our plant is affected by the energy industry. Our raw materials and their costs are directly related to the cost of power, so we would expect changes in the energy industry to affect them. Our products are also used in a small portion of the energy industry.

# Nonmetallic Mineral Product Manufacturing

• We provide materials to the oil and gas exploration and drilling sectors, as well as to coal-fired power plants.

# **Primary Metal Manufacturing**

■ We buy lots of gas and electricity.

#### **Fabricated Metal Product Manufacturing**

- A small portion of our work is industrial work on pipe racks and steel used in the oil and gas industry.
- About one-third of our business is related to the energy industry.

#### **Machinery Manufacturing**

- We manufacture the drives (or drive train) used on most drilling rigs.
- Fuel costs are impacting freight expense.
- Seventy-five to 80 percent of our product goes to the oil and gas industry and the remaining to industrial power generation.

- We are directly related to trucking. If fuel prices are low, rates are too low. If prices are high, margins are too low. This directly affects our sales.
- Plastic prices can vary depending on the price of oil.

# **Transportation Equipment Manufacturing**

- We provide product directly to oilfield service companies—we are directly correlated to the rig count and investments in exploration and production activity.
- We are strongly linked because our primary customer base is in Texas and almost all municipalities are heavily tied to energy.

# Food Manufacturing

• Local wages are heavily influenced by the energy sector in the region.

# **Texas Service Sector Outlook Survey**

Data were collected April 17–25, and 264 Texas business executives responded to the surveys.

The first two questions refer to the federal tax reform bill passed in December 2017.

#### 1. What impact do you expect tax reform to have on your firm's tax bill in 2018?

|                       | April '18              |
|-----------------------|------------------------|
|                       | April '18<br>(percent) |
| Significant reduction | 23.5                   |
| Slight reduction      | 34.8                   |
| No impact             | 29.9                   |
| Increase              | 3.8                    |
| Don't know            | 8.0                    |
|                       |                        |

# 2. What actions have your firm taken in response to tax reform that you weren't otherwise planning to do, if any? Please select all that apply.

| April '18<br>(percent) |
|------------------------|
| 57.8                   |
| 18.2                   |
| 14.7                   |
| 13.6                   |
| 11.2                   |
| 8.5                    |
| 6.6                    |
| 6.6                    |
|                        |

#### 3. What is the net impact on your firm of the newly announced tariffs and other potential changes to trade policy?

|            | April '18              |
|------------|------------------------|
|            | April '18<br>(percent) |
| No impact  | 45.2                   |
| Positive   | 3.4                    |
| Negative   | 28.1                   |
| Don't know | 23.2                   |

#### 4. Are your firm's revenues directly linked to the energy industry?

|               | April 18  |
|---------------|-----------|
|               | (percent) |
| Yes, strongly | 13.4      |
| Yes, slightly | 33.0      |
| No            | 53.6      |

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# **Special Questions Comments**

These comments have been edited for publication.

# Impact of the Tax Reform Bill

## Data Processing, Hosting and Related Services

 Our firm's decisions for the actions listed above are not driven by a response to tax reform but instead are driven by the market for attracting talent and marketplace competition.

#### Credit Intermediation and Related Activities

■ We are surprised that we are in a unique situation—our U.K. enterprise is profitable and we will now be taxed at 21 percent on its net income even though we are not distributing any funds back to the U.S. Our U.S. operations are in a net operating loss so we don't get any offsetting foreign tax credit for the tax we owe on the U.K. enterprise. So we might actually see an increase in our effective tax rate.

### Securities, Commodity Contracts, and Other Financial Investments and Related Activities

■ We are scared about the increasing deficit and continued growth of entitlements programs.

#### **Insurance Carriers and Related Activities**

• Clients have more disposable income for spending and retirement planning.

### **Rental and Leasing Services**

■ We are a subchapter S-Corp, so the tax bill did not help us that much. We have discussed extensively changing back to a C-Corp after 30 years of being an S-Corp, but we do not believe the tax laws and rates will remain as they are for long so we have chosen to stay the S-Corp for 2018 and revisit after November.

#### Professional, Scientific and Technical Services

- Generally, tax reform increases tax bills for service providers such as lawyers and accountants.
- The tax cuts may provide a short-term economic benefit. However, the resulting increased deficits (not including proposed expenditure increases) will ultimately have a bigger and longer-term negative effect on the economy and our business in particular.

# Management of Companies and Enterprises

■ The tax reform allows us to be more competitive when offering our services since less of our gross margin will be going to pay our tax bill.

#### Administrative and Support Services

- The tax reform is very positive for employees.
- We are concerned with details in the plan; we are not quite sure where the pitfalls are yet in the details.

#### **Educational Services**

- By decreasing the corporate tax rate, our tax-exempt private placement bond became partially "unhedged," which now leaves us exposed to interest rate changes.
- As a nonprofit, the tax reform bill could impact individual donations negatively since the threshold to be able to itemize deductions about doubled from the 2017 level.
- Overall tax reform will affect our business because as economic activity and less regulation take hold, more people from around the country will flock to our state. That will have a positive effect on our business of educating students.

#### **Ambulatory Health Care Services**

• We are making two large capital purchases this year rather than one as we'd planned.

# **Nursing and Residential Care Facilities**

■ The impacts are unknown at this time; we are a 501(c)3 organization.

#### Social Assistance

- Wage inflation is causing us to increase wage costs to acquire talent, while we are expecting an increase in performance per man hour
- As a nonprofit organization, we expect donations to decrease.

## **Amusement, Gambling and Recreation Industries**

■ We are a tax-exempt organization. Perhaps we will see an increase in business if our members have more money to spend.

# Food Services and Drinking Places

■ The deficit increase is bad.

### Religious, Grantmaking, Civic, Professional and Similar Organizations

■ As a not-for-profit, the tax reform has little effect.

# Impact of Newly Announced Tariffs and Other Changes to Trade Policy

#### **Support Activities for Transportation**

■ Tariff increases in China might bring back some business to Mexico, which would be positive for us. However, we still don't know the extent of NAFTA (North American Free Trade Agreement) changes, which could also negatively and materially impact our business.

# Warehousing and Storage

• If these tariffs impact Mexican exports/imports, it would make a negative impact for industry tied to the transportation and logistics

# Data Processing, Hosting and Related Services

■ We only sell our software service domestically.

#### Credit Intermediation and Related Activities

■ At the moment, the biggest concern is the impact on agriculture commodities —primarily beef exports and soybeans.

## Securities, Commodity Contracts, and Other Financial Investments and Related Activities

- Pricing of our purchased materials (raw and manufactured) is increasing, particularly for chemicals and metals.
- The possible impact on agriculture is a concern.

#### Funds, Trusts and Other Financial Vehicles

• Impact is indirect in that market values of investments made on behalf of clients have declined. Company revenues are calculated as a percent of those market values, so revenues have declined correspondingly.

#### Real Estate

■ This creates uncertainty for our clients that results in a fall in confidence and willingness to invest.

#### Professional, Scientific and Technical Services

Developers are very concerned about rising cost of steel in an economy where labor and supplies for construction are much higher than they were in 2016 or 2015. We have talked to many business owners who say this is going to have a dramatic effect on their profitability. However, it could be temporary and in the long run could boost our economy.

- The noticeable increase in steel prices is having a damping effect on construction.
- The projects we provide designs for rely on significant quantities of steel and aluminum. Some projects may be delayed or canceled due to the increase in construction costs.
- We employ highly skilled programmers on NAFTA work visas.
- Cost increases in building materials will cause some owners to cancel, delay or reduce scope of planned construction projects. The impact will be a reduction in our workload.
- This is likely to have a negative impact on business in Texas, which is not good for our law firm.

### **Management of Companies and Enterprises**

■ It is too early to say.

### **Administrative and Support Services**

- We have reduced our import business in significant ways over the last decade in order to focus on domestic manufacturing. However, there are certain products that will be affected in the future, but we cannot determine how much.
- Clients have halted projects, impacting hiring.

### Waste Management and Remediation Services

Our main imports are from Mexico.

#### **Ambulatory Health Care Services**

• We could be indirectly affected if the tariffs cause a drop in agricultural exports of grains, beef and dairy as these are all significant revenue producers in our market area.

#### **Hospitals**

■ This will impact local manufacturing negatively, which will impact jobs—already 31 percent of our adult population is uninsured.

# Nursing and Residential Care Facilities

■ This will increase costs of construction materials.

# Amusement, Gambling and Recreation Industries

• We are uncertain yet what effect this will have, particularly with the cost of food.

# Food Services and Drinking Places

• We had difficulty getting steel for our roof and other repairs.

#### Religious, Grantmaking, Civic, Professional and Similar Organizations

• The planned tariffs could potentially drive up our operating costs.

# **Link to Energy Industry**

#### Truck Transportation

• Fuel cost is a large part of our expenses. As the price of fuel goes up or down, so does our bottom line.

#### **Credit Intermediation and Related Activities**

• Our region is slightly dependent on oil service companies, and there has been a boost in revenues with renewed activity in the oilfields, primarily the Permian Basin. Trucking activity is booming, and there is a huge demand for qualified truckers.

## Securities, Commodity Contracts, and Other Financial Investments and Related Activities

■ While the energy market is getting stronger, the need for more additional equipment is lagging behind.

#### **Insurance Carriers and Related Activities**

• Our link is only in terms of related job growth and housing demand.

### **Rental and Leasing Services**

The Permian Basin is the hottest oil patch in the industry right now, and it is our hottest market. We cover all of Texas except Corpus and the Valley with 23 locations. However, our labor cost is increasing at a fast pace since we have to compete with oil companies for workers.

#### Professional, Scientific and Technical Services

- We have diverse clients, so energy is a key focus area, but one of many.
- The construction industry in Texas is still dominated by the energy industry. We are in the building design industry so many if not most of our clients are directly or indirectly related to energy.

# Administrative and Support Services

- We have a significant fleet, and the cost of fuel can have a negative impact on expenses.
- If energy industry declines and results in layoffs or higher unemployment, it usually impacts revenues.
- Sixty percent of our revenue is directly linked to the energy industry and companies supporting it.

#### **Ambulatory Health Care Services**

- The energy industry is a big employer for most of our market, providing health insurance to its employees. It is also a large revenue source for a significant number of investors who live here.
- We are a provider of outpatient medical imaging services. Our niche is high-quality imaging with subspecialty reads. We compete with hospitals on quality but offer substantial cost savings to patients.

### **Hospitals**

• Our community is very dependent on the energy industry.

#### **Nursing and Residential Care Facilities**

• Changes in the energy industry have no direct impact on our revenues but could impact our expenses via higher energy prices.

#### **Social Assistance**

• We use a significant amount of fuel to operate our fleet. An increase in fuel cost will lower our net income.

# Food Services and Drinking Places

- We have operations in Houston, which means we are a byproduct of the local economy.
- Tourism activity in Texas seems to correlate strongly to employment in the oil and gas sector.

# **Texas Retail Outlook Survey**

Data were collected April 17–25, and 52 Texas retailers responded to the surveys.

The first two questions refer to the federal tax reform bill passed in December 2017.

#### 1. What impact do you expect tax reform to have on your firm's tax bill in 2018?

| April '18 |
|-----------|
| (percent) |
| 36.5      |
| 38.5      |
| 17.3      |
| 3.8       |
| 3.8       |
|           |

# 2. What actions have your firm taken in response to tax reform that you weren't otherwise planning to do, if any? Please select all that apply.

|                                                                        | April '18<br>(percent) |
|------------------------------------------------------------------------|------------------------|
| None                                                                   | 48.1                   |
| Increase capital expenditures                                          | 26.9                   |
| Shift planned capital expenditures forward                             | 23.1                   |
| Increase employees' wages                                              | 19.2                   |
| Increase employees' other compensation (e.g. bonuses, benefits, stock) | 19.2                   |
| Pay down debt/increase savings                                         | 17.3                   |
| Increase hiring                                                        | 7.7                    |
| Other                                                                  | 3.8                    |

#### 3. What is the net impact on your firm of the newly announced tariffs and other potential changes to trade policy?

|                     | April '18              |
|---------------------|------------------------|
|                     | April '18<br>(percent) |
| No impact           | 33.3                   |
| Positive            | 3.9                    |
| Negative Don't know | 41.2                   |
| Don't know          | 21.6                   |

#### 4. Are your firm's revenues directly linked to the energy industry?

|               | April 18  |
|---------------|-----------|
|               | (percent) |
| Yes, strongly | 20.0      |
| Yes, slightly | 48.0      |
| No            | 32.0      |

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# **Special Questions Comments**

These comments have been edited for publication.

# Impact of the Tax Reform Bill

#### Merchant Wholesalers, Durable Goods

- There will be a minimal impact for us.
- We will not feel the full effects until our next fiscal year.

#### **Motor Vehicle and Parts Dealers**

• We expect more CPA work to take advantage of some new allowances.

## **Building Material and Garden Equipment and Supplies Dealers**

- We just converted from a C- to an S-Corp so income flows through to partners who are at a higher tax rate. We do get a 20 percent pass-through on income but are not sure how that will work at this time.
- Corporate tax reduction is considered temporary due to the unsustainable negative impact of the federal deficit. The ensuing
  uncertainty drives most business and investment decisions to be short term.

### **Clothing and Clothing Accessories Stores**

• We expect that we will report a loss for the year, so taxes will not be a factor.

#### **Nonstore Retailers**

• We currently incur tax losses and have net operating losses, so we have no immediate impact from the tax reform.

# Impact of Newly Announced Tariffs and Other Changes to Trade Policy

#### Merchant Wholesalers, Durable Goods

- There will be a very small negative impact.
- We use a lot of steel in our boilers.

#### **Motor Vehicle and Parts Dealers**

- We don't have a final plan to determine the effects.
- The automotive retail business is slow to respond to this.

#### Furniture and Home Furnishing Stores

■ Too many large increases with cost of materials may slow down development and construction.

#### Building Material and Garden Equipment and Supplies Dealers

- We import lumber and plywood items from Canada and China and have seen significant price hikes.
- Trade policy proposals are causing uncertainty and confusion in our industry. There will be a potential negative impact on product costs and innovation.

### **Clothing and Clothing Accessories Stores**

■ The impact depends on how our suppliers are impacted and whether they pass along any cost increases.

#### **Nonstore Retailers**

• If there are impacts, they are negligible and we are unaware of them. Our supplier pricing typically is set for a year, so we won't likely feel any impact until 2019.

# **Link to Energy Industry**

# Merchant Wholesalers, Nondurable Goods

• The Houston division always is affected by the energy industry. If they do well, we do well and vice versa.

#### **Motor Vehicle and Parts Dealers**

- We sell products with high fiberglass and aluminum content.
- We have seen more truck sales for energy-related business.

# **Clothing and Clothing Accessories Stores**

• We have over 300 stores located in energy markets.

Questions regarding the Texas Business Outlook Surveys can be addressed to Emily Kerr at emily.kerr@dal.frb.org.