Dallas was recognized as the 6th highest percentage of with no fixed Internet: and no comprehensive approach existed, leading to Connected Dallas:

**Best Practices**

- Most effective: In-person, individual assistance via dedicated events and locally embedded resources
- ‘(EM)Powerment Pop-up’ events at targeted locations in high-need neighborhoods bringing WiFi, 1:1 support and enrollment resources
- Combination of freestanding and co-locating at larger community events
- Providing resources and basic training to community organizations in ACP enrollment and Connected Dallas resources
- Create cohesive ecosystem/coalition of organizations to ensure collaboration, non-duplicative efforts, complete measurement of outcomes, and constant communication